

SERVICE AGREEMENT

By and Between NORTON CITY SCHOOLS and PSI AFFILIATES, INC./PSI ASSOCIATES, INC. For the 2024-2025 2025-2026,2026-2027 School Years

THIS AGREEMENT for services is entered into this 28th day of May, 2024 by and between the Norton City Schools, hereinafter referred to as "Client", and PSI Affiliates, Inc./PSI Associates, Inc., hereinafter collectively referred to as "PSI" to perform services as specified to schools in the Norton City Schools specifically named in Attachment A to this Agreement and thereby becoming a part of this Agreement pursuant to relevant sections of the Ohio Revised Code. Additional Attachments to this Agreement may be included herein and, if included, will become part of this Agreement.

I. Services

PSI agrees to provide the following Services, ("Services") in accordance with requirements of Client in such numbers and subject to such rules and regulations of the specific school of the client ("The School") as are applicable to the satisfactory performance of this Agreement to the benefit of The School for the stated school years, or part thereof.

\boxtimes	Clinic Services Program	☐ Gifted/Talented Teacher Services
	Registered Nurse Services	☐ Remedial/Title 1 Teacher Services
	▼ Licensed Practical Nurse Services	☐ Foreign Language Teacher Services
	School Health Assistant Services	☐ TESOL Teacher Services
	Special Needs Nursing Program	☐ School Psychology/ Psychology Services
	☐ Registered Nurse Services	☐ Counselor/Social Worker Services
_	☐ Licensed Practical Nurse Services	☐ Special Education Coordinator/Compliance Services
	Health Screenings Program	☐ OT/COTA Services
	Speech/Language Pathologist Services	☐ PT/PTA Services
	Intervention Specialist Services	☐ Clerk
	Educational Aide Services	o Client is attached herete as Attachment P. The parties as

A description of Services to be performed by PSI to Client is attached hereto as Attachment B. The parties agree that Services may vary depending upon the Client and the Client's needs and priorities. Client and PSI agree that the parties will regularly communicate with each other to determine Services to be provided pursuant to this Agreement. Client agrees to inform PSI on a timely basis if Services performed are deemed not be satisfactory by Client and/or if Services so provided by PSI need to be revised. PSI will provide to Client a cost and service proposal for any revisions to Services requested by Client and any additional Services needed by Client that are not currently provided or contracted for as set forth in this Agreement.

- **II. Initial Term.** In accordance with this contract, PSI will provide Services to Client for an initial three (3) year term consisting of three (3) consecutive years, starting with the 2024-2025 school year, through the conclusion of the 2026-2027 school year.
- **III. Compensation:** In consideration of the Services and/or provisions as set forth and as incorporated into this Agreement, Client shall cause to be paid to PSI no more than the following Yearly Fees, except as may be provided for pursuant to the terms of this Agreement. The schedule of all fees are specifically described in Attachment A which has been incorporated herein. Any additional fees as provided for in this Agreement will be assessed for additional Services or changes for Services as set forth in this Agreement.

Year One \$255,000.00

Year Two \$267,600.00

Year Three \$281.000.00

IV. Payments for Services Rendered. Client hereby agrees to pay to PSI within thirty (30) days of receipt of PSI 's monthly invoices the specified value of actual Services rendered in the monthly billing cycle, with the total payment not to exceed the amount contracted for herein, except as agreed upon by Client and PSI to pursuant to the terms of this Agreement.

- **V. Changes and Additional Services.** PSI shall provide the Additional Services and Additional Optional Services as noted in the Exhibits attached hereto and at the rates noted therein upon written request signed by Client. Client also agrees to pay PSI, in addition to the above-stipulated charges, the hourly rates indicated in Attachment C, for those additional and supplemental Services requested by Client and provided by PSI. Also, any changes to the Agreement that are required or requested by Client to PSI, shall be provided in writing and include the stipulated charges and/or hourly rates. Any Additional Services, Additional Optional Services and changes shall be included in the appropriate monthly invoice and subject to payment as set forth above.
- **VI. Reporting.** PSI agrees to provide Client with reports and/or documentation as needed and determined by Client to be necessary to complete local, state, and/or federal reports.
- VII. Compliance with Law. PSI further agrees to employ personnel to service designated schools under the terms of this Agreement and agrees to fully abide by all Federal and State laws applicable to employment and/or assignment of such personnel including taking any appropriate action to insure that personnel so employed by PSI fully comply with the provisions of the Affordable Health Care Act. Non-licensed personnel will be appropriately supervised. Only persons with satisfactory criminal background checks will be employed. PSI further abides by all federal and state laws pertaining to employment obligations such as participation in Worker's Compensation, Unemployment Insurance and other appropriate entitlements.
- **VIII. Coverage Schedule.** PSI shall establish a schedule satisfactory to Client setting forth, among other things, the dates, times and locations that personnel will be assigned to perform the Services. PSI shall provide to Client, upon request, a copy of the schedule and any updates to the schedule, and PSI shall make such changes to the schedule as reasonably requested by Client.
- **IX. Dismissal of Employees.** PSI shall dismiss from performing Services to Client any person employed by PSI who Client reasonably determines to be incompetent, guilty of misconduct, dangerous to the safety of the students of Client, or detrimental to the operations of Client. Client shall provide written notice to PSI of all facts and issues pertaining to said request for dismissals and shall cooperate fully with PSI in regard to any investigation relating to said dismissal request.
- **X. Office Space and Supplies.** Client shall provide suitable, appropriate office space that is quiet and private for use of the PSI staff assigned to the school/s. This also includes storage space for supplies and equipment. Client will also provide appropriate supplies and equipment that are customary and standard for the Services provided, where so agreed. Examples of these include, but are not limited to: office supplies and equipment, medical supplies and equipment (if health services are provided), and required testing materials for use by PSI and to enable PSI to provide the Services that they are contracted to perform. Client will be billed for all supplies and equipment, purchased at Client request, to include but not be limited to test equipment, protocols, health supplies, clinic equipment, etc. The testing protocols will be billed as replenishing is needed. Client agrees to provide adequate security at the school office site and to include any personnel provided by PSI to Client through this Agreement in any security training that personnel of Client are required to take. Client agrees to follow all appropriate rules and regulations to ensure PSI staff have a clean and hygienic working environment with appropriate protections related to the COVID pandemic.
- **XI. Student Records.** All student records shall be the sole and exclusive property of Client, subject to any access and copying rights as permitted by law. PSI will have reasonable access to such documents, forms, records and other materials and information as permitted by law and as necessary to perform the Services and for other lawful purposes. Client will retain all records and other materials for the time periods required by applicable law and generally accepted practices. Client and PSI shall at all times comply with all applicable laws, rules and regulations relating to the confidentiality of medical records and other information.
- **XII. Cooperation.** In the event that either party becomes aware of any alleged incident which may include injury resulting from the care or treatment of any person pursuant to this Agreement, each party has a duty to give the other party written notice of the incident in a timely manner of the known circumstances surrounding the incident including the name, school, and circumstances of the alleged incident and the contact information of any available witnesses. Each party further agrees to fully cooperate with the other party in regard to any investigations and follow through in regard to said incident.
- **XIII. Agreement not to Hire.** Client hereby agrees that Client shall not, during the term of this Agreement and for a period of twenty-four (24) months following the termination or expiration of this Agreement, employ, solicit, or make an offer of employment or enter into any employment agreement with any person who has been a PSI

employee who at any time during the term of this Agreement provided, supervised, directed or was involved in any manner in the provision of Services under this Agreement. Client further agrees not to hire any PSI employee nor any contractors, or subcontractors providing Services under this Agreement, without the express written permission of the President of PSI. This provision shall apply to any employee, independent contractor, any independent contractor or employee who is involved with an agency providing Services under this Agreement or is a related entity or is involved in any type of agreement to provide Services to the Client as an employee or subcontractor of PSI.

XIV. Insurance. Client shall keep Client's buildings, including the Premises and all property contained therein, insured against loss or damage from fire, explosion, similar casualties, or other cause including personal injury normally covered in standard broad form property insurance policies. Provider will maintain adequate security for damages within the self insured retention selected as determined by a reputable actuary.

XV. Termination. PSI shall have the right at its own discretion, to terminate this Agreement in the event that Client fails to make any payment when due under this Agreement and said payment remains unpaid for a period of five (5) days after written notice to Client from PSI. Furthermore, PSI shall have the right to terminate this Agreement in the event Client is determined by PSI to have engaged in any illegal, unethical or unprofessional behavior or actions that PSI deems to be detrimental to its continued performance of Services under this Agreement. PSI also reserves the right to terminate this Agreement in the event that Client materially breaches the terms of this Agreement and said breach is not cured within thirty (30) days of notice from PSI. Furthermore, PSI reserves the right to terminate this Agreement in the event of any filings pertaining to the insolvency of Client including bankruptcy, receivership, or State take-over.

XV(a). In the event that Client seeks to terminate this Agreement based upon an allegation of material breach of this Agreement by PSI, Client shall be obligated to do the following:

- 1. Client shall provide written notice to PSI specifically setting forth the facts and reasons utilized by Client to claim a material breach by PSI.
- 2. PSI shall have thirty (30) days after receipt of notice from Client to work with Client to improve the situation to a reasonably satisfactory level that addresses the areas of concern set forth in the written notice provided by Client to PSI.
- 3. If PSI cannot improve the matters cited in the written notice to a reasonably satisfactory level as agreed upon by the parties within said thirty (30) day period, Client shall have the right to terminate the contract.

XV(b): Attachment A specifies the PSI programs, services and costs for the 2024-2025, through the 2026-2027 school years. The list of programs and/or services are attached and are dependent upon district/school needs, varying personnel costs and market conditions for each program and/or service for the 2024-2025 through the 2026-2027 school years. Fees may be adjusted to mutually agreeable terms on a quarterly basis to ensure the continuation of services. A 30 day transition period may be provided should mutually agreeable terms not be met.

XVI. Confidentiality. By virtue of this Agreement, Client shall have access to information that is Confidential and Proprietary to PSI, including (without limitation) business and financial records, billing information, contracts, vendor/supplier information, customer lists and demographic information, policies, and procedures. Confidential, Proprietary Information includes manuals, and strategic planning information which may be in various forms and media, and which may be or may come into existence at any time this Agreement is in effect. Such Confidential, Proprietary Information belongs solely to PSI and Client shall have no ownership in, or control over it. Client shall maintain the confidentiality of all Confidential and Proprietary Information, and shall not disclose it to third parties unless required to do so by law. Nor shall Client use any Confidential and Proprietary Information for its own benefit to the competitive detriment or embarrassment of PSI. This requirement is perpetual and survives the termination of this Agreement.

XVII. Notice. Any notice or communication required or permitted to be given hereunder shall be in writing and served personally, delivered by courier or sent by United States certified mail, postage prepaid with return receipt requested, addressed to PSI as follows:

PSI Meredith Sitko Executive Vice President

2112 Case Parkway South #10 Twinsburg, Ohio 44087-0468

- **XVIII.** Assignment. The Agreement may not be assigned by either party without the written consent of the other.
- **XIX. Waiver.** A waiver of any failure to perform under the Agreement shall neither be construed as nor constitute a waiver of any subsequent failure.
- **XX. Severability.** If any term or provision of the Agreement or the application thereof to any person or circumstance shall, to any extent or for any reason be invalid or unenforceable, the remainder of the Agreement and the application of such term or provision to any person or circumstance other than those as to which it is held invalid or unenforceable shall not be affected thereby, and each remaining term and provision of the Agreement shall be valid and enforceable to the fullest extent permitted by law.
- **XXI. Amendments to Agreement.** All provisions of the Agreement shall remain in effect throughout the term thereof unless the parties agree, in a written document signed by both parties, to amend, add or delete any provision.
- **XXII. Findings for Recovery.** PSI warrants and represents that it is not subject to a finding for recovery under Ohio Revised Code Section 9.24, or that Provider has taken the appropriate remedial steps required under Ohio Revised Code Section 9.24, or otherwise qualifies under Ohio Revised Code Section 9.24.
- **XXIII. Captions.** Headings and titles of Articles, paragraphs and other subparts of this Agreement are for convenience of reference only and shall not be considered in interpreting the text of this Agreement. Modifications or amendments to this Agreement must be in writing and executed by duly authorized representatives of each party.
- **XXIV.** Counterparts. This Agreement may be executed in any number of counterparts, all of which taken together shall constitute one and the same instrument, and any of the parties hereto may execute this Agreement by signing any such counterpart.
- **XXV.** Entire Agreement. This Agreement and its attachments and other documents specifically incorporated by reference herein contains the entire understanding and agreement of the parties concerning the matters contained herein, and supersedes and replaces any prior or contemporaneous oral or written contracts or communications concerning the matters contained herein.
- **XXVI. Purchase Order.** Receipt of Purchase Order from Client constitutes agreement with the terms and conditions of this Agreement, herein.

XXVII. Governing Law. This Agreement will be interpreted, construed, and governed according to the laws of the State of Ohio.

	Mucaith Sitker
Norton City Schools Designee	
	Meredith Sitko, Executive Vice President, PSI
Print Name and Title	Print Name and Title
	Patricia A. Wey
Witness	Witness
	5/28/2024
Date	 Date





School Health Clinic Services Program

Program Components:

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Management of Chronic Health Conditions	Medication Administration	Student Illness & Injury Management	Management of Student Health Records	Vision & Hearing Screenings and Report
Oversight of and Access to PSI's own Medical Director: Carly Wilbur, MD, FAAP	Regional RN Supervision Support Team: Samantha Anna, MSN, RN	Trained School Health Provider Team	Nationally Certified & ODE Licensed School Health Management Team: Lynn Chrostowski, RN MSN, NCSN Heidi Poschner, MSN, RN, NE-BC, LSN	Annual Immunization Record Review and Report
School Health Policy Management Manual & Clinical Tools https://psi-health.org/ resources/tools/	Specialized School Health Orientation Course & Continuing Education	Support of PSI's Certified Diabetes Education Team, Asthma Specialist, and Special Education Team	Partnership with UH Rainbow Babies & Children's Hospital	Human Growth & Development Program: https://psi-solutions. org/training/students /hgd/
Access to & Support of PSI Trained School Health Substitute Team	Employee Engagement	School Staff Training**	Crisis Intervention Team	Access to PSI's Specialty Resource Partners

^{**} Blood Borne Pathogen Training, Medication Administration Training, Diabetes Management Training Levels I & II.) Additional training courses are available at discounted rates as a part of psiCertify, Training and Education Center. Please contact psi for details regarding courses and rates.

Health Services Provider Team:

School	PSI Health Team & Credentials	Daily Schedule
District-Program Lead Registered Nurse		8:00-3:00
High School	Licensed Practical Nurse	7:15-2:15
Middle School	School Health Assistant - Medical Assistant	7:30-2:30
Elementary	Licensed Practical Nurse	8:30-3:30
Primary	Licensed Practical Nurse	8:50-3:50
Elementary	School Health Assistant - Medical Assistant	10:00-2:00

2024-2025 Total Program Cost: (based on schedules above)

\$255,000.00/year

\$25,500.00/month

Service Notes:

- Program based on Norton City Schools calendar and schedules outlined above
- Additional services to be determined through consultation with District and PSI based on individual needs/request
- Substitutes not Guaranteed.
- Substitute billing at the rate of the Credential of the Substitute provided:
 - RN: \$48.00/hourLPN: \$35.00/hourSHA: \$26.00/hour
- Total includes up to 5(Five) paid calamity days

2025-2026 Total Program Co.	st:
(based on schedules above)	

\$267,600.00/year

\$26,760.00/month

Service Notes:

- Program based on Norton City Schools calendar and schedules outlined above
- Additional services to be determined through consultation with District and PSI based on individual needs/request
- Substitutes not Guaranteed.
- Substitute billing at the rate of the Credential of the Substitute provided:
 - RN: \$50.40/hourLPN: \$36.75/hour
 - SHA: \$27.30/hour
- Total includes up to 5(Five) paid calamity days

2026-2027 Total Program Cost: (based on schedules above)

\$281,000.00/year

\$28,100.00/month

Service Notes:

- Program based on Norton City Schools calendar and schedules outlined above
- Additional services to be determined through consultation with District and PSI based on individual needs/request
- Substitutes not Guaranteed.
- Substitute billing at the rate of the Credential of the Substitute provided:
 - RN: \$52.92/hour
 LPN: \$38.59/hour
 SHA: \$28.67/hour
- Total includes up to 5(Five) paid calamity days



psi Associates, Inc./psi Affiliates, Inc. Attachment B SCHOOL HEALTH ASSISTANT POSITION DUTIES

Under the supervision and direction of the psi Registered Nurse, the psi School Health Assistant will collaborate in providing services to schools to work toward the health and wellness of students and the improvement of health conditions in general. The psi School Health Assistants must possess a High School diploma; postsecondary education or training preferred. Medical Assistants must possess a Certificate of Completion/Diploma from a Medical Assistant Program. The psi School Health Assistant must successfully complete the psi School Health Clinic Exam.

The psi School Health Assistant will facilitate student health needs; administer prescribed medications, including emergency injections, may administer insulin based on student needs and the successful completion of Diabetes Level III training, as needed; may administer medication through a G-tube at the discretion of psi after training complete; monitors student behavior and reaction to the administration of medication; provides first aid in accordance with established first aid procedures; assists in the health screening programs and school health programs; completes required documentation of health services needed and provided; is responsible for health clinic records; is responsible for shared health clinic maintenance; provides and promotes relationships between community health providers and students, parents, and the community at large. In addition, all psi School Health Assistants are conversant with the psi **Health Resource Guide**.



PSI Affiliates, Inc./PSI Associates, Inc. Attachment B Licensed Practical Nurse (LPN) Position

Under the supervision and direction of the Registered Nurse, assists in providing nursing services to schools that work toward the health and wellness of students and the improvement of health conditions in general. Monitor student health needs and provide appropriate nursing interventions and services to students by performing professional nursing duties as defined in the psi Health Resource Guide, Ohio Department of Health Recommendations and in accordance with acceptable nursing practice guidelines.

Assist the Registered Nurse with students' health needs; administer medications and monitor student behavior and reaction to the administration of medication; provide first aid in accordance with established first aid procedures; complete required documentation of health services needed and provided; responsible for health clinic records; responsible for shared health clinic maintenance; promote relationships between community health providers, students, parents, and the school community.



PSI Affiliates, Inc./PSI Associates, Inc. Attachment B Registered Nurse (RN) Position

Assess and monitor student health needs and provide appropriate nursing interventions and services to students by performing professional nursing duties as defined in the psi Health Resource Guide and the Ohio Department of Health and in accordance with acceptable state nursing practice guidelines.

Administer prescribed medications and monitor student behavior and reaction to the administration of medication; provide first aid as required and nursing interventions for acute and chronic medical complaints; complete required documentation of health services needed and provided; provide and promote relationships between community health providers and students, parents, and the community at large.

In addition to providing direct service to students and ensuring that school health records are properly maintained, the psi Registered Nurse is also the direct supervisor of the psi Health Services Employee(s) and assigns and monitors the psi Health Services Employee(s)' duties. Communication should be arranged between all other health staff on school health activities.



ATTACHMENT C

School Employee Retirement System

PSI will collect and Remit the Employee's and Employer's contribution required by the State Retirement System and submit it monthly during the term of this agreement for all PSI's employees as required by law.