



MANAGED INTERNAL BROADBAND SERVICES (MIBS) SERVICE ORDER

Customer: Norton City Schools
Service Start Date: 07/01/2025
MSA#: 044552-MSA-2232
Service Order#: 044552-MIBS-2530

Provider Contact: Matt Gdovin	Email: gdovin@neonet.org	Phone: +13309263901
Customer Contact: Angie Wagler	Email: AWagler@nortonschools.org	Phone: +13307062746

Product name	Product or service description	Quantity	Price	Sum
MIBS				19,035.00
MIBS Service	NEOnet Managed Internal Broadband Service - Annual Cost	235	81.00	19,035.00
Total (USD):				19,035.00

TERM

1. This Service Order is effective for all MIBS services covered herein for the period of **07/01/2025 through 06/30/2030.**

CHARGES AND PAYMENTS

1. Charges for the e-rate non-discounted Services provided under this Agreement will be billed to Customer on an annual basis.

PROVIDER'S OBLIGATION

1. Provider will plan and coordinate all activities incidental to the implementation of the managed internal broadband service.
2. Provider shall furnish Customer managed internal broadband services including the lease, installation, operation, management, and monitoring of eligible broadband internal connections components, initial design configuration and integration of the wireless network. The Service shall be provided on a 24/7 per week basis.
3. Provider shall be responsible for the maintenance of the Service and any Provider-owned service equipment located on Customer premises ("Service Equipment"). Provider and its agents shall have the right at any time during normal business hours and with advanced notice to enter the Customer's premises (complying with the Customer's visitors' policy) for the purpose of maintaining, inspecting, and testing the Service Equipment. Provider shall have the right to charge the Customer costs and expenses incurred in identifying and correcting any failure in Customer's facilities or equipment, or in repairing or replacing Provider's Service Equipment which has been damaged or rendered inoperable by reason of the Customer's actions or omissions, or the failure or inadequacy of Customer's equipment.

CUSTOMER'S OBLIGATION

1. Customer will assume all responsibilities for all local area networks (LAN). These responsibilities include, but are not limited to, Customer-owned communications equipment/cabling, LAN software, and LAN hardware.
2. Customer agrees to comply with equipment specifications defined by the Provider for all components integral to the managed internal broadband service.
3. Customer will supply Provider with appropriate and sufficient space and electrical power to facilitate the hosted managed wireless service.
4. Customer agrees not to connect any of its local area networks to alternative network providers without Provider approval.
5. Customer agrees not to resell any network services provided by Provider.

IN WITNESS WHEREOF, by signing below, signatory of Customer ("Signatory") certifies authorization to sign on behalf of and legally bind Customer and certifies having read, understood and agreed to the terms of this Service Order, including the Master Services Agreement, which is hereby incorporated herein by reference. If Customer is a Board of Education of a school district (a political subdivision of the State of Ohio), Signatory certifies that this Agreement has been approved by formal resolution of its Board of Education; if Customer is another educational entity, Signatory certifies that the Agreement has been approved by formal action of its Board, if required.

CUSTOMER

Printed Name of Customer

Signature of Authorized Customer Representative

Printed Name and Title of Authorized Customer Representative

Date

PROVIDER

Northeast Ohio Network for Educational Technology_____
Printed Name of Provider

Signature of Authorized Provider Representative

Printed Name and Title of Authorized Provider Representative

Date